



IN HOME CARE checklist for parent or carer eligibility

This information is to help you understand the requirements for In Home Care (IHC) eligibility and support you to access early childhood and education and care.

What is In Home Care?

IHC is a flexible child care option that supports families' workforce participation and early childhood education and care requirements where other mainstream child care options are not available or suitable.

IHC is delivered in the family home supporting families who are either working non-standard or variable hours, are geographically isolated from other approved child care services or those with complex and challenging needs.

Question 1. Are you eligible for Child Care Subsidy?

- Yes - I have tested my eligibility with Services Australia – confirmation of Child Care Subsidy eligibility and for which child/ren has been received. Go to next question.
- No – I have tested my eligibility with Services Australia –and am not eligible for Child Care Subsidy. In Home Care is not the best way to support you. You may be able to access other mainstream approved child care.
- Unsure - Find out more about Child Care Subsidy and how to apply – Services Australia

Question 2. Are other types of mainstream approved child care available e.g., Centre Based Day Care, Family Day Care, Outside School Hours Care?

- Yes - other types of mainstream approved child care are available. IHC is not the best way to support you. You may be able to access other mainstream approved child care.
- No – there are no other types of mainstream approved child care available and you can supply supporting documentation to confirm. You may be eligible. Go to next question.
- Unsure - you may be able to access other mainstream approved child care.

Do you meet the first requirement for In Home Care?

If you answered yes to question 1 and no to question 2 you may be eligible. Go to next question.

If you answered yes to both question 1 and question 2 you are **not eligible** for IHC. You may be able to access other mainstream approved child care.

Question 3. Are you and your partner (if applicable) working non-standard or variable hours?

- Yes - I am and my partner (if applicable) are working non-standard or variable hours. I can provide supporting documentation to confirm. You may be eligible. Go to question 6.
- No – I/we don't work non-standard or variable hours. Go to next question.

Question 4. Are you and your family geographically isolated?

- Yes - You may be eligible. I can provide supporting documentation to confirm. Go to question 6.
- No – I/we are not geographically isolated. Go to next question.

Question 5. Does the family have challenging and complex needs?

- Yes - You may be eligible. I can provide supporting documentation to confirm. Go to next question.
- No – my family does not have challenging and complex needs. Go to next question.

Question 6. Test your eligibility for In Home Care

Yes – if you meet the first criteria for IHC and you responded yes to either question 3, 4 or 5. You may be eligible for IHC. Please contact the [IHC Support Agency](#) in your State or Territory to complete an application form to formally test IHC eligibility.

If you answered **no** to question 1 to 4 IHC may not be the best way to support, you. You may be able to access mainstream [approved child care services](#).

Do you need further information?

For more information on IHC, families should contact the IHC Support Agency in their state or territory to discuss eligibility for IHC and the education and care needs of their children.

State/Territory	Email Address	Phone Number
Australian Capital Territory	support@ihcsupportagencyact.org.au	1800 940 906
New South Wales	info@ihcsupportagency.org.au	1800 IHCCARE (1800 442 273)
South Australia	info@ihcsupportagency.org.au	1800 IHCCARE (1800 442 273)
Victoria	info@ihc.org.au	1800 993 737
Queensland	info@ihc.org.au	1800 993 737
Western Australia	inhomecaresupportagencywa@wanslea.org.au	1300 164 202
Northern Territory	inhomecaresupportagencynt@wanslea.org.au	1300 164 202
Tasmania	info@ihcsupportagencytas.com.au	1300 052 057